

**Problem Statement (compile from answers below) (PC 1.3)**

**What are the variances from normal operating parameters and product quality? (PC 1.1)**

**Where does it occur? (PC 1.2)**

**When does it occur? (PC 1. 2)**

**What are the symptoms? (PC 1,2)**

**What is the extent of the problem – how bad is it? (PC 1,2)**

**Fishbone Diagram – Top Five Issues (PC 2.1-2.3)**

**Issue 1**

**Issue 2**

**Issue 3**

**Issue 4**

**Issue 5**

**Problem!**

